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VISION

*D*elighted Customers

The National Housing Trust will be the leading housing finance institution in Jamaica providing the highest quality homes at the lowest cost, completely satisfying the requirements of our different customer groups. The Trust will be the benchmark company for customer and employee satisfaction. The leaders and staff will be multi-skilled and committed to achieving the vision. Customers will not make complaints but instead leave compliments for the staff. Customers' input will be sought for all changes that impact them and they will be kept up to date with happenings at the Trust.

Tacesetters in Housing

The Trust will be known for its innovativeness and pacesetting performance in providing affordable, attractive housing solutions that cater to the needs of all stakeholder groups.

$\mathscr{G}_{\mathrm{ood}}$ quality housing for all Jamaicans

NHT will enhance the quality of life in Jamaica by its contribution to the housing stock and its development of infrastructure in an environmentally sustainable way.

Holistic Communities

The NHT will lead the nation in providing and stimulating the establishment of communities characterised by well-maintained housing and facilities, low levels of community and interpersonal conflicts, the proximity to educational institutions and recreational facilities and an orderly, clean, safe and aesthetically pleasing environment in which all its residents enjoy a sense of pride and high self esteem.



The following core values are the standards and ideals that the NHT holds in high regard:

Integrity
Excellence
Accountability
Teamwork

MISSION

The Mission of the National Housing Trust is to contribute to the improved quality of life of all

Jamaicans by providing quality, affordable housing solutions, loans for residential purposes,
financing for housing development and support for community development. This will be accomplished
through strategic partnerships, exceeding the expectations of internal and
external customers and with motivated and professional staff.

Strategic Objectives

- To provide affordable housing solutions that customers desire and consider good value for money
 To delight our customers by exceeding their expectations
- . To transform targeted urban areas from squalor to well maintained, self-sufficient communities
 - To have in place a competent team committed to the vision and values of the NHT
 - To be an efficient organization

YEAR STATISTICAL SUMMARY

	2003 \$000	2002 \$000	2001 \$000	2000 \$000	1999 \$000	1998 \$000	1997 \$000
	51.070.117	44 174 000	00 750 001	20 412 425	04 007 050	21 251 275	15.5/7.5/0
Total Assets	54,070,447	46,174,088	38,758,201	32,413,635	26,207,052	21,051,375	15,567,548
Current Assets	8,211,034	8,606,790	6,715,096	5,083,573	3,414,235	1,858,875	1,816,183
Finance for Housing Construction	1,938,761	1,534,622	1,889,852	1,759,289	2,740,154	3,173,747	2,448,829
Loans to Beneficiaries	36,022,744	32,075,191	26,883,649	22,857,396	17,516,317	13,524,009	9,909,642
Refundable Contributions	19,207,721	15,774,631	12,552,555	10,501,730	8,542,499	6,692,242	5,076,869
Accumulated Fund							
Non-Refundable Contributions	18,345,658	16,118,228	13,629,486	11,400,443	9,416,777	7,578,022	5,414,750
Surplus on Income & Expenditure Account	13,875,124	12,086,260	10,038,436	8,200,718	6,345,845	5,037,357	3,846,715
Results From Operations							
Total Operating Income	4,835,593	4,247,692	3,436,459	3,368,360	2,564,212	1,798,099	1,682,413
Operating Expenditure	1,540,625	1,218,175	980,055	856,781	739,643	715,304	741,188
Net Surplus	2,018,864	2,297,824	1,837,718	1,854,873	1,291,948	1,190,642	705,070
*Financial Ratios				2722			
Average interest on loans %	7.4%	8.1%	8.2%	9.5%	9.7%	9.5%	9.2%
Yield on investments %	15.2%	16.3%	17.2%	22.7%	22.3%	18.4%	32.5%
Efficiency Ratio %	48.0%	36.0%	35.0%	32.0%	39.0%	51.7%	53.7%
Return on Capital %	6.5%	8.7%	8.4%	10.0%	8.7%	10.7%	8.4%
Return on Assets %	4.0%	6.0%	6.0%	6.1%	5.3%	6.5%	5.1%
Other Information							
Other Information	5,773,547	5,773,356	4,842,873	5,051,643	4,197,000	4,783,000	3,960,000
Annual Housing Expenditure	5,461,210	4,935,584	4,334,441	3,945,528	3,711,881	3,796,878	2,847,577
Contributions Received	520,742	446,083	192,082	110,701	91,614	54,418	42,994
Contributions Refunded	87,878	81,434	74,317	69,413	63,500	58,719	53,662
Number of Mortgages Created since Inception	99,294	92,810	85,436	78,744	69,932	62,871	55,895
Number of Individual Benefits Provided since Inception	77,274	72,010	03,430	70,744	07,732	02,071	33,073
* restated for 2002,2001							

June 23, 2003

Rt. Hon. P.J. Patterson Q.C. MP Prime Minister Jamaica House Hope Road Kingston 6

Dear Prime Minister,

In accordance with Section 3 First Schedule (no.6) of the National Housing Trust Act 1979, I transmit herewith the Trust's report for year ended March 31, 2003, and a copy of the Statement of the Trust's Accounts at March 31, 2003, duly certified by the Auditors.

Letter to the Prime Minister

I am,

Yours respectfully,

Kingsley Thomas (Chairman)

NATIONAL HOUSING TRUST

Board of Directors



Kingsley Thomas Chairman



Earl Samuels Managing Director



Patrick Lawrence Deputy Chairman



Robert Cranston



Morris Chin





Shirley-Ann Eaton



Lloyd Goodleigh



Victor Robinson (deceased)



Donovan Stanberry



Cyril Lebert



Errol Greens



George Fyffe



9an Emmanuel



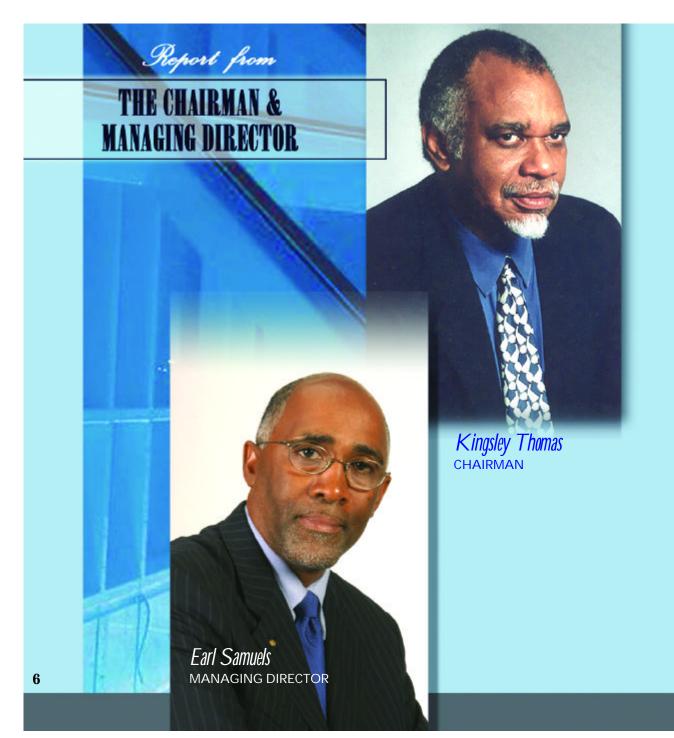
Herbert Lewis



Guila Berna



Hopelon Caven



uring the 2002/03 financial year, the Board of Directors and members of the management team reexamined the raison d'etre of the NHT. The team looked at whether the Trust was fulfilling its mandate and researched what more could be done to improve the quality of life of Jamaicans. Out of the process, five strategic objectives were identified:

- 1. To provide affordable housing solutions that customers desire and consider good value for money
- 2. To delight our customers by exceeding their expectations
- 3. To transform targeted urban areas from squalor to well maintained, self-sufficient communities
- 4. To have in place a competent team committed to the vision and values of the NHT
- 5. To be an efficient organization

We have begun the alignment process and made progress in several areas:

More attractive terms for our clients. The year started with a reduction of the interest rates on new and existing loans. The rates were reduced from a maximum 12% to 9%. The changes are shown in the table below:

Weekly Income	Old Rate %	New Rate %
Less than	2100	
\$2,000	2	2
\$2,000 · \$4,500	4	4
\$4,501 · \$9,000	8	7
Greater than \$9,000	12	9

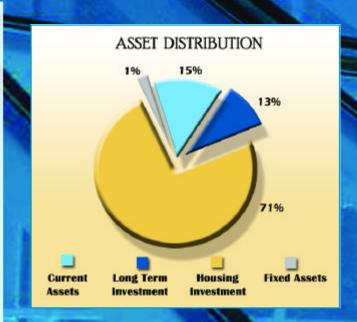
Increases in the loan limits are contemplated for the 2003/04 financial year.

- Provision of Housing. Through research into new building systems and creative subsidy arrangements, we plan to improve our ability to provide affordable housing units to contributors; in particular those in the low-income groups.
- Customer Service. Customer service surveys were completed for all departments within the Trust and, we now have a better understanding of our strengths and weaknesses. Several recommendations for improving service are already being implemented.
- Community Development. A large proportion of residents in inner city communities live in sub-standard housing. They have no running water, proper sanitation nor garbage disposal. There also is a high rate of unemployment. We feel it incumbent to offer these residents improved living conditions and so we have devised an urban housing programme which will target several of these communities across the island.
- Business Efficiencies. We constantly strive to improve turn-around time for services. Work is being done on aspects of our contributions and loans processes. Customers will benefit from these efficiencies in the 2004/05 financial year.
- Staff Development. Over 50 % of our staff members received at least 24 hours of training throughout the year. We also undertook leadership development training that targeted our senior management team. Realignment of our performance management systems with the revised strategic objectives began during the year.

Financial Management

As at March 31, 2003, total assets of the National Housing Trust stood at \$54,070m, an increase of \$7,896m or 17% over the previous financial year. Total assets comprised current assets of \$8,211m, a reduction of \$396m (5%); long term investments of \$7,087m up by 113%; housing investments of \$37,962m which increased by \$4,352m; deffered expenditure of \$99m and fixed assets of \$712m. Long term investments grew sharply due to the redesign of our non-housing portfolio to capitalize on higher investment yields. At the end of the year, 70% of assets was invested in housing.

Contribution Refunds (cash grants) due to employees grew by 56% to \$4,233m from \$2,711m. The growth is due to the NHT's inability to establish personal accounts for contributors and, in turn, to pay out refunds on these amounts, as some employers have not submitted annual returns. In many instances, submitted returns are incomplete and, therefore, cannot be processed.





Refunds due to employers declined significantly. Under the NHT Act, refunds from inception to July 31, 1979 become due 25 years after the year in which they were made. A significant portion of this amount was paid during the year, resulting in a decrease of \$117m in the amount due. There was a corresponding \$44m decrease in bonus payable to employees. The balance will be paid out in the 2003/04 financial year.

Contributions collected for the year amounted to \$5,461m, (employers contribution of \$2,227m and employees contribution of \$3,234m); an 11% increase over the previous year. Refund of employee contributions increased by 17% to \$521m. At the end of March 2003, total mortgage repayments amounted to \$4,275m. Of this total, approximately \$500m represented mortgage arrears. The arrears collections figure was largely due to the activities of the Debt Management Unit, a temporary unit set up to target accounts in acute arrears.

Income for the fiscal year reached \$4,836m vis-a-vis the \$4,248m earned in the previous year, a growth of 14%. Most of the income came from interest on loans to beneficiaries (\$2,530m) and investment (\$1,901m). Other sources included interim financing (\$52m); disposal of housing units (\$20m); service charge on loans to beneficiaries (\$58m); and miscellaneous sources which contributed \$274m, the majority (\$185m) of which represented penalty income for late payment of contributions.

While operational expenses grew by 27% to \$1,541m, there was an almost 50% growth in total expenses - \$2,790m in 2002/03 versus the \$1,866m in 2001/02. This seemingly adverse performance was due largely to the jump in refundable employee contributions which became due. These funds attract interest and hence.

interest payments increased significantly.

At the end of the year, the NHT netted \$2,019m in surplus.

To reduce the burden of increased insurance premiums on its mortgagors, the NHT has decided to increase the deductible on its homeowners' insurance policy to US\$10m, with a further increase to US\$15m to be effected in 2003/04. This decision was taken within the context of shrinking market capacity and rising premium rates in the general insurance marketplace.

For the twelve-month period April 1, 2002 to March, 31, 2003, premium increases in excess of 100% were expected. However, the NHT was able to maintain the existing rate of \$3 per thousand with the increase in the policy deductible to US\$10m. This means that peril insurance claims up to this amount will be borne by the NHT, while claims above this amount will be borne by the insurer. The Trust believes this to be an acceptable risk, as actual claims for the year ended March 31,2002 amounted to \$11m.

Housing

In our strategic retreat held in November, the Board and management of the NHT re-committed to the concept of holistic community development. As the 2003/07 strategic plan states:

"The NHT will lead the nation in providing and stimulating the establishment of communities characterised by well-maintained housing and facilities, low levels of community and interpersonal conflicts, the proximity to educational institutions and recreational facilities and an orderly, clean, safe and aesthetically pleasing environment in which all its residents enjoy a sense of

HOUSING COMPLETIONS 2002/03

Schemes	Parish	Units
Angels Grove	St. Catherine	630
East Prospect Sq	St. Thomas	76
Rosemont	St. Catherine	45
Kitson Town	St. Catherine	193
Longville II	Clarendon	73
East Prospect S. L.	St. Thomas	112
New Yarmouth	St. Catherine	79
Angels II	St. Catherine	444
Industry Pen	St. Mary	626
TOTAL		2278

Studio Duplex Belair, St. Ann Relocation 2000 pride and high self esteem."

Housing quality was identified as an area for emphasis. During the financial year, the organization commissioned a study to ascertain the level of satisfaction of NHT clients with their housing units. This study led to a more detailed enquiry into design improvements. The recommendations are under consideration for implementation in the coming year.

For the year under review, the Trust spent \$5,773m, which provided the following:

- 2,278 completed solutions
- 1,208 scheme solutions taken over
- 1,085 Build on Own Land/Home Improvement completions
- 6,484 mortgage loans

Of the 2,278 completions financed by the NHT, we received 790 housing solutions for sale to NHT contributors. External developers received the remaining 1,488 units.

For NHT developed schemes, 264 solutions were taken over in East Prospect, Longville and New Yarmouth, one of the schemes in the Sugar Industry Housing Programme. Interim financed schemes provided 526 completions in Angels Grove, Rosemont and Kitson Town, all in St. Catherine and East Prospect squatter units in St. Thomas.

Work continued on Relocation 2000, a project to rehouse 3 squatter communities in St. Ann, St. James and St. Andrew. The Belle-Aire site in St. Ann is scheduled for completion by the end of June 2003. This project comprises 100 studio units, 30 one-bedroom units, and115 lots of varying sizes. Applications from 75 informal settlers have been processed and 36 persons given possession.

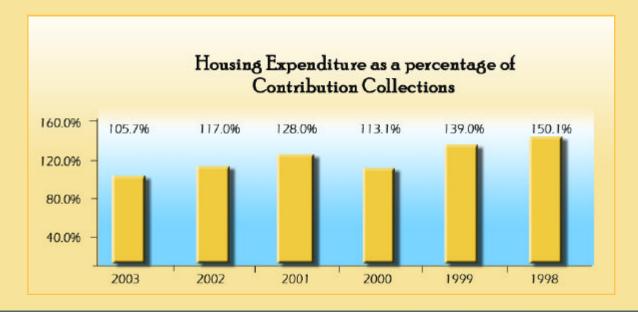
Residents of Railway Gardens, St. James, will be relocated to the Providence site, which consists of 60 one-bedroom units and 260 studio units. Housing construction commenced January 6, 2003 and is scheduled to be completed by November 30, 2003.

There were 1,085 completions under the Build on Own Land (BOL) and Home Improvement (HI) programmes versus the 1,041 targeted: 899 of the completions were for BOL while 1,86 were for HI.

On the mortgage side, 6,484 beneficiaries received loans valued at \$4,022m. This compares to the 7,374 beneficiaries with loans valuing \$4,399m in the previous year. The reduction in the number of beneficiaries is due to increased competition in the market for Open Market Loans. The Open Market loan however, still remained the most demanded loan type - 1,330 mortgagors with loans of \$1,034m. The House Lot loan continues to be the second most popular benefit type - 608 persons received loans totaling \$271m.

MORTGAGES AND BENEFICIARIES 2002/03

	NO. OF	NO. OF	VALUE
PARISH	MORTGA	GES BENEFICIARIES	(millions)
Kingston	200	216	134.94
St. Andrew	919	919	648.52
St. Thomas	311	312	168.00
Portland	90	90	40.22
St. Mary	63	64	40.98
St Ann	83	83	46.51
Trelawny	76	76	47.39
St James	296	297	168.21
Hanover	14	14	8.41
Westmoreland	63	68	45.00
St. Elizabeth	5	5	1.89
Manchester	345	348	194.57
Clarendon	1008	1012	515.43
St. Catherine	2971	2980	1961.75
TOTAL	6444	6484	4021.83



Human Resources

Excellent leadership will be necessary for developing a competent workforce committed to achieving the vision. From as early as 2001, when a culture survey was undertaken, senior management recognised that there were gaps between the desired behaviours necessary for the NHT to become world class and the actual behaviours. Our leadership development programme, implemented in 2002, sought to identify the gaps within the management team and institute plans of actions that would align individual behaviour with the core values of the Trust - integrity, teamwork, excellence and accountability. The programme has been successful and will be rolled out to the next level of the management team.

In its "Public Sector Modernization and Strategy 2002-2012", the Government of Jamaica visions a "public service with a performance culture, client focused and results oriented, constantly seeking ways to improve the delivery of public services". One way of fostering this type of culture, is using the performance management system to help inculcate desired behaviours. A new element of our redesigned system is an assessment of individual performance against core values. Another feature is a 360 degree evaluation in which staff are required to assess managers' performance.

Training will always be an integral component of our staff development programme. Customer service was in the spotlight this year as several departments requested training in this area. This came out of an increased sensitivity to the needs of internal customers as organization-wide internal customer service surveys highlighted areas that needed strengthening.



We have set a target of providing at least 24 hours of training to each employee annually. In the first year, we were able to achieve this with 55% of our staff. The target will be achieved in the next financial year.

We continue to emphasise the importance of wellness. This year, the Wellness Programme was enhanced with the institution of "wellness days" in which healthy lifestyles were promoted through various media - talks, video presentations, displays etc. Staff were also encouraged to become physically active by participating in our sports teams (football, badminton and netball), walking in Emancipation Park or doing some other physical activity.

SERVICED LOTS
MORTGAGES AND BENEFICIARIES 2002/03

	NO. OF	NO. OF	VALUE
PARISH	MORTG/	AGES BENEFICIARIES	(millions)
Kingston	1	1	0.84
St. Andrew	10	10	8.40
St. Thomas	96	96	29.06
Portland	2	2	1.68
St. Mary	3	3	2.52
St Ann	3	3	1.26
Trelawny	2	2	1.31
St James	26	26	7.89
Hanover	1	1	0.81
Westmoreland	3	3	1.11
St. Elizabeth	0	0	0.00
Manchester	17	17	13.95
Clarendon	123	123	37.23
St. Catherine	14	14	3.78
TOTAL	301	301	109.85

Operational Efficiencies

In order to better serve our customers by providing more suitable accommodations in which to do business, we have reviewed the physical facilities throughout our branch network. As a result, several offices are slated for relocation or refurbishing. These include:

The St. Ann regional office curently occupies tiny quarters on the second floor of a commercial building in St. Ann's Bay. The location has severely limited our attempts to improve service, as the office can accommodate only a few customers at a time. Elderly customers also find it difficult to navigate the stairs. The St. Ann office is slated for removal to Ocho Rios, a location that will provide greater access for all customers.

- St. Catherine branch office is located in the centre of Spanish Town. The rapid expansion of our customer base in the parish has rendered the present facilities inadequate. A larger area is needed to deal with the increase in customer flow and the need for more parking space. Thus, we are in the process of identifying a location that will be more comfortable for clients.
- The Westmoreland branch office is being expanded to the ground floor of the building it now occupies. Like St. Ann, this move will mean better accessibility for our elderly and physically challenged customers.

BUILD ON-OWN-LAND MORTGAGES AND BENEFICIARIES 2002/03

	NO. OF	NO. OF	VALUE
PARISH	MORTGA	GES BENEFICIARIES	(millions)
Kingston	24	29	18.15
St. Andrew	19	19	15.96
St. Thomas	15	15	12.39
Portland	7	7	5.25
St. Mary	11	11	9.22
St Ann	9	9	6.54
Trelawny	1	1	0.84
St James	19	19	15.72
Hanover	4	4	3.33
Westmoreland	13	13	10.62
St. Elizabeth	0	0	0.00
Manchester	58	58	45.84
Clarendon	124	124	64.28
St. Catherine	65	65	44.47
TOTAL	369	374	252.60

CONSTRUCTION LOAN MORTGAGES AND BENEFICIARIES 2002/03

	NO. O		VALUE
PARISH	MORTO	GAGES BENEFICIARIES	(millions)
Kingston	7	7	3.57
St. Andrew	35	35	18.73
St. Thomas	14	14	6.45
Portland	10	10	7.13
St. Mary	9	9	5.24
St Ann	10	10	5.93
Trelawny	5	5	2.72
St James	25	25	12.54
Hanover	0	0	0.00
Westmoreland	4	6	2.22
St. Elizabeth	0	0	0.00
Manchester	54	55	30.64
Clarendon	107	107	56.96
St. Catherine	114	114	58.21
TOTAL	394	397	210.34

HOME IMPROVEMENT MORTGAGES AND BENEFICIARIES 2002/03

	NO. OF	NO. OF	VALUE
PARISH	MORTGA	GES BENEFICIARIES	(millions)
Kingston	8	8	1.67
St. Andrew	67	67	38.85
St. Thomas	3	3	0.62
Portland	2	2	0.42
St. Mary	2	2	0.42
St Ann	4	4	1.46
Trelawny	0	0	0.00
St James	1	1	0.21
Hanover	1	1	0.21
Westmoreland	2	2	0.42
St. Elizabeth	0	0	0.00
Manchester	4	4	0.84
Clarendon	8	8	1.67
St. Catherine	39	39	8.18
TOTAL	141	141	54.96

 Members of the Portland Branch discussing documents on the House Lot Loan



- Our St. Thomas branch office was recently moved to a larger, ground floor space in Paul Bogle Square. The new location is closer to other major financial institutions and should make doing business with the Trust easier for our clients.
- The Trelawny service centre, which has been struggling with flooding after unusually heavy rains, is being refurbished. Specific attention is being paid to the making the office less prone to disasters.

Over the next financial year, the NHT plans to implement electronic banking facilities. Not only will customers be able to make payments using credit and debit cards but they will also be able to complete these transactions via the telephone. The implementation of electronic banking will remove the need for our customers to travel to an NHT office or other designated financial institution to make payments. The Trust will also be increasing the number of institutions that collect monies on our behalf; thereby providing a wide variety of payment locations.

We will be asking employers to submit returns monthly instead of annually. Some employers find the present annual return process lengthy and tedious and so submit returns late or not at all. The Trust is then unable to update employee savings accounts with their NHT deductions for the year. Monthly returns will allow us to provide employees with more current information on their contributions. We will also be encouraging employees to submit the monthly data in electronic format, simplifying the process for both parties.



 Breaking Ground at Fair Prospect, Portland: Member of Parliament for East Portland, Hon. Dr. Donald Rhodd (standing on heavy duty equipment): Minister of State for Water and Housing, Hon. Harry Douglas, (front right): and NHT Managing Director, Earl Samuels (partly hidden).

The Future

Exciting days are ahead for the NHT. We have 4 years to realise the vision we formulated at our strategic planning retreat in November 2002. At the end of the process, the Trust will be a financial institution of excellence. Our service delivery and internal efficiencies will be improved and so, too, will the quality of our housing solutions. Residents will enjoy living in NHT communities. Several inner city areas will be transformed.

We will initiate several projects over the upcoming financial year that will help us achieve our goals. We plan to improve our scheme offerings both in quality and size because we do not think that our studio unit is the best offering for Jamaican families. Where possible, we plan to build 2 or 3 bedroom, medium rise apartment buildings in our urban developments and serviced lots and two-bedrooms in rural schemes. Beneficiaries will have to give up private land space but they will benefit from more comfortable living space. We will ensure that there are adequate reacreational facilities in these communities.

During the next financial year, the Trust will be providing 1,311 solutions in schemes across six parishes. The table below provides the details.

Our operational targets for the new financial year are:

- \$8,043m in Housing Expenditure;
- \$5,390m in Contribution Collections;
- \$448m in Contribution Refunds;
- \$5,006m in Mortgage Repayments;
- 7,364 loans to beneficiaries valuing \$4,713m.

Urban Housing

The Trust has allocated \$5b dollars to spend on re-housing residents who live in sub-standard units in selected inner city areas across Jamaica. As one of the largest players in the construction industry, we cannot allow Jamaicans to continue living in these degrading conditions - the situation has the potential to threaten the security and future development of the island. Phase I of the programme will start in downtown Kingston, in the first half of the 2003/04 financial year.

TAKEOVER SHEDULED FOR 2003/04

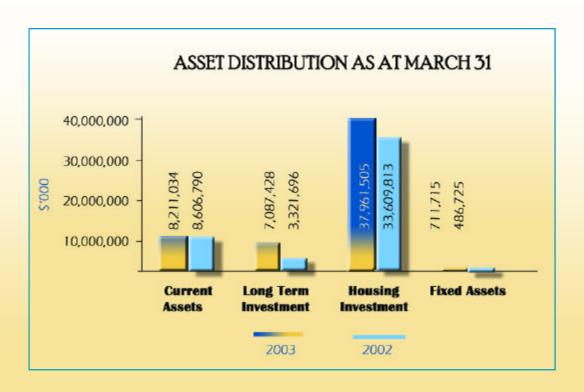
PARISH	PROJECT	UNITS	LOTS	TOTAL
St. Catherine	Twickenham Park	64	16	80
Portland	Fair Prospect	0	92	92
St.James	Cornwall Court II	515	469	984
Westmoreland	Waterworks	0	110	110
Hanover	Winchester Meadows	0	45	45
TOTAL		579	732	1311

The Clarendon New Town Project

The New Town development is to be established on a 11,500 acre property in Inverness, Clarendon. From as early as 1965, this area was identified as a growth area for population settlements. Its development will lead to a new centre for residential, commercial and industrial activity. Among the benefits to be derived are: the provision of an alternative urban focus and the absorption of much of the population growth beyond the KMR; integration of the diverse housing development projects mushrooming in the area between Old Harbour and May Pen; reduction of the loss of agricultural lands to housing; integration of persons from different income levels; and the limiting of environmental deterioration.

Having completed the first step towards its creation by hosting a successful urban planning and design competition, the NHT is now proceeding with more detailed planning. Three critical areas will be addressed in the coming year:

- . Developing strategies for key environmental, economic and social indicators, which could influence the physical planning. This is being done through the hosting of workshops with key stakeholders (public and relevant profesionals)
- ... Identifying a pre-planning design team.
- · . Performing a full environmental assessment of the area with the help of both private and public environmental groups.



HOUSE LOT MORTGAGES AND BENEFICIARIES 2002/03

	NO. O	F NO. OF	VALUE
PARISH	MORTO	GAGES BENEFICIARIES	(millions)
Kingston	7	7	2.53
St. Andrew	57	57	17.16
St. Thomas	12	12	4.10
Portland	30	30	8.75
St. Mary	6	6	2.02
St Ann	7	7	2.96
Trelawny	4	4	1.47
St James	24	24	7.65
Hanover	0	0	0.00
Westmoreland	0	0	0.00
St. Elizabeth	0	0	0.00
Manchester	83	83	24.26
Clarendon	19	20	6.57
St. Catherine	353	358	193.80
TOTAL	602	608	271.27

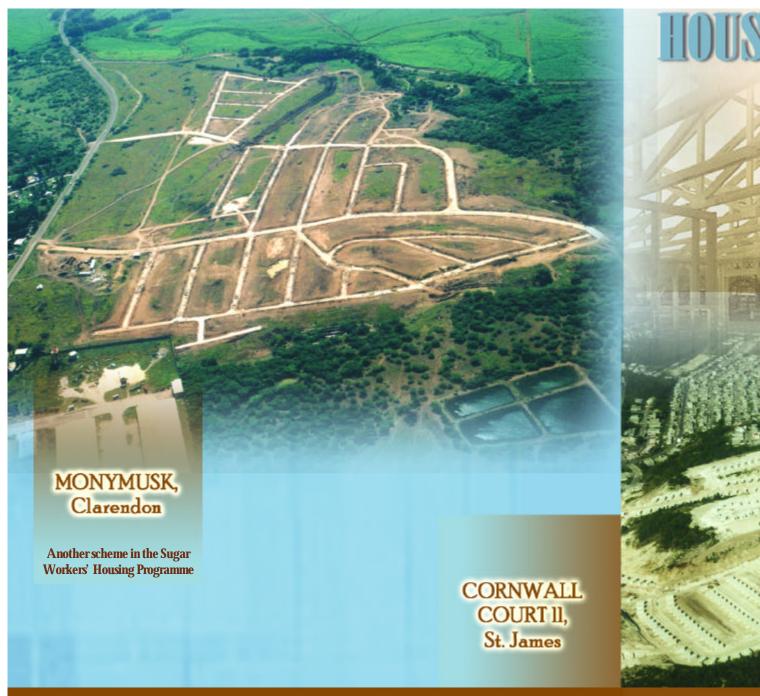
OPEN MARKET
MORTGAGES AND BENEFICIARIES 2002/03

	NO. OF	NO. OF	VALUE
PARISH	MORTGA	GES BENEFICIARIES	(millions)
Kingston	41	43	24.93
St. Andrew	429	429	341.20
St. Thomas	29	29	23.20
Portland	3	3	2.39
St. Mary	4	4	2.89
St Ann	4	4	3.08
Trelawny	4	4	3.34
St James	84	84	62.71
Hanover	3	3	2.36
Westmoreland	8	8	5.93
St. Elizabeth	0	0	0.00
Manchester	17	17	13.78
Clarendon	43	43	35.08
St. Catherine	658	659	512.71
TOTAL	1327	1330	1033.59



Breaking Ground Fair Prospect,







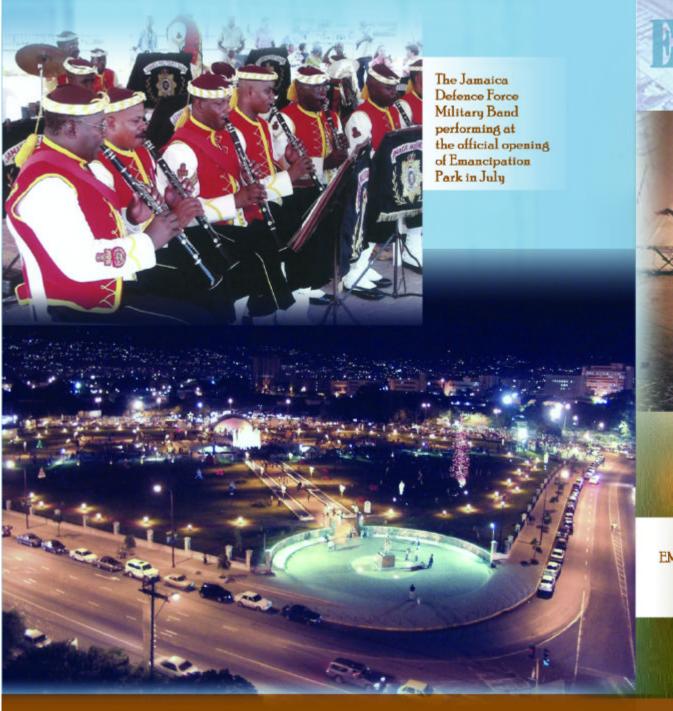




Earl Samuels, Managing Director,
National Housing Trust &
Morin Seymour, Managing
Director, Kingston Restoration
Company congratulating
Mrs. Idell Grant on her
retirement after 27 years
of service to the NHT







EMANCIPATION PARK



The National Dance Theatre Company

performing at the official opening of Emancipation Park

EMANCIPATION PARK

Directors' Report

The Directors' are pleased to present their report and audited statements of Accounts, ended March 31st 2003

1. Financial Results

	<u>2003</u> (\$000)	<u>2002</u> (\$000)
Income		
Interest on Loans to beneficiaries Investments Finance for House Construction Other Income	2,529,960 1,900,860 52,143 <u>352,630</u> 4, 835,593	2,350,795 1,604,459 44,380 <u>248,058</u> 4,247,692
Expenditure		
Operating Other Expenses (Employee and Employers',	1,540,625	1,218,175*
subsidies -special projects and provision for losses)	<u>1,249,429</u> 2,790,054	<u>647,889</u> 1,866,064
Surplus before exceptional item • Exceptional Item	2,045539 <u>(26,675)</u>	2,381,628 <u>(83,804)</u>
Net Surplus	<u>2,018,864</u>	<u>2,297,824</u>

^{*} Revised operating expense
• Exceptional Items relate to gain on foreign exchange, restructuring expenses and 25th anniversary celebrations.

2. THE BOARD

The terms of the existing Board ended at the end of March, 2003. The Directors who served the Trust during the period are:

Mr. Kingsley Thomas- Chairman

Mr. C. Earl Samuels - Managing Director

Mr. Patrick Lawrence, JP - Deputy Chairman

Mr. E.C. Bailey

Mr. Hopeton Craven

Mr. Morris Chin

Miss Shirley Ann Eaton

Mr. George Fyffe,OD., J.P.

Mr. Lloyd Goodleigh

Mr. Errol C. Greene

Mr Robert Cranston

Mr. Cyril Lebert

Mrs. Guila Bernal

Mr. Victor Robinson - (deceased)

Mr. Herbert Lewis

Mr. Donovan Stanberry

Mr. Ian Emmanuel

3. THE AUDITORS

The auditors, Deloitte& Touche, have indicated their willingness to continue in office.

4. THE EMPLOYEES

The Directors thank the management and staff of the Trust for their hard work during the year under review.

FINANCIAL STATEMENTS

Deloitte & Touche

AUDITORS' REPORT

To the Board of Directors of

NATIONAL HOUSING TRUST

Chartered Accountants

Kingston Gardens P.O. Box 13, Kingston 4 Jamaica, W.I.

Telephone: (876) 922-6825/7 7 West Avenue

Facsimile: (876) 922-7673

42B & 42C Union Street Montego Bay Jamaica, W.I.

Telephone: (876) 952-4713-4 Facsmile: (876) 922-7673 We have audited the accompanying balance sheet of the National Housing Trust as of March 31, 2003 and the related income and expenditure account, statement of changes in accumulated fund and cash flows for the year then ended and have received all information and explanations which we considered necessary. These financial statements are the responsibility of the directors and management. Our responsibility is to express an opinion on the financial statements based on our audit.

We conducted our audit in accordance with International Standards on Auditing. Those standards require that we plan and perform the audit to obtain reasonable assurance that the financial statements are free of material misstatements. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. It also includes assessing the accounting principles used and significant estimates made by directors and management, as well as evaluating the overall financial statements presentation. We believe our audit provides a reasonable basis for our opinion.

The Trust has not fully established personal accounts for employed persons who made contributions to the Trust as detailed in Note 10 to enable it to issue certificates of contributions made as required by the Act. The processing of annual returns is ongoing, and the Trust is taking steps to complete the processing to bring its records up to date and issue the relevant certificates, although its progress is hampered by employers not submitting the returns required in a timely manner.

In our opinion, the financial statements present fairly in all material respects the state of the Trust's affairs as at March 31, 2003 and of the results of its operations, its changes in accumulated fund and its cash flows for the year then ended in accordance with accounting standards generally accepted in Jamaica. Except for the matters referred to in the preceding paragraph, proper accounting records have been kept and the financial statements are in agreement therewith.

Without qualifying our opinion, we draw attention to Note 8 which discloses that certain investments relating primarily to loans granted to beneficiaries are not secured, although the Trust is currently pursuing titles to register individual mortgages.

Devouse + Tonone

Chartered Accountants Kingston, Jamaica, June 2, 2003

NATIONAL HOUSING TRUST BALANCE SHEET AT MARCH 31, 2003

(Expressed in \$'000)

<u>ASSETS</u>		<u>2003</u>	<u>2002</u>	LIABILITIES AND ACCUMULATED FUND		<u>2003</u>	<u>2002</u>
CURRENT ASSETS	<u>Notes</u>	\$	\$	CURRENT LIABILITIES	<u>Note</u>	<u>s</u> \$	<u>2002</u> \$
Cash at bank Short-term investments Interest and other receivables Total current assets	4	111,716 7,001,657 1,097,661 8,211,034	62,523 7,482,671 1,061,596 8,606,790	Accounts payable Current portion of long-term liabilities Cash grants due to employees Employers' contributions refundable Bonus payable to employers		589,756 - 4,232,681 3,482 3,665	549,306 7,195 2,710,646 121,424 48,164
				Total current liabilities		4,829,584	3,436,735
NON-CURRENT ASSETS Long-term loans and investments Long-term investments Finance for house construction Loans to beneficiaries	4 5,8 6,8	7,087,428 1,938,761 36,022,744 45,048,933	3,321,696 1,534,622 <u>32,075,191</u> 36,931,509	NON-CURRENT LIABILITIES Provision for unremitted employees' contributions Long-term liabilities Deferred income	11 12 13	3,456 55,017 _1,301,842 _1,360,315	3,456 55,807 _1,072,833 _1,132,096
Deferred expenditure	7	98,765	149,064	Refundable contributions not yet due Employees' contributions and bonus thereon Total non-current liabilities	2,10	14,971,558 16,331,873	12,942,561 14,074,657
Fixed assets	9	<u>711,715</u>	486,725	ACCUMULATED FUND Non-refundable employers' contributions		18,345,658	16,118,228
Total non-current assets		<u>45,859,413</u>	<u>37,567,298</u>	Capital reserve Peril reserve Surplus on income and expenditure account	14	208,208 480,000 13,875,124	208,208 250,000 12,086,260
				Total accumulated fund		32,908,990	28,662,696
TOTAL ASSETS		<u>54,070,447</u>	46,174,088	TOTAL LIABILITIES AND ACCUMULATED FUND		54,070,447	46,174,088

The Notes on pages 31 to 57 form an integral part of the Financial Statements. Approved on behalf of the Board.

Kingsley Thomas (Chairman) Member of the Board C. Earl Samuels (Managing Director)

Member of the Board

NATIONAL HOUSING TRUST INCOME AND EXPENDITURE ACCOUNT

YEAR ENDED MARCH 31, 2003 (Expressed in \$'000)

INCOME	<u>Notes</u>	<u>2003</u> \$	<u>2002</u> \$
Interest on: Loans to beneficiaries Investments Finance for house construction Gain on disposal of housing units Service charge on loans to beneficiaries Miscellaneous	15	2,529,960 1,900,860 52,143 20,289 58,436 273,905	2,350,795 1,604,459 44,380 11,256 51,108 185,694 4,247,692
EXPENDITURE			
Operating Bonus on employees' contributions Bonus on employers' contributions Mortgage loss provision Losses on projects Subsidies - special projects	6(i)	1,540,625 837,994 - 128,393 195,268 87,774 	1,218,175 400,535 3,540 150,055 78,759 15,000
SURPLUS BEFORE EXCEPTIONAL ITEMS		2,045,539	2,381,628
EXCEPTIONAL ITEMS	16	(26,675)	(83,804)
NET SURPLUS	17	<u>2,018,864</u>	2,297,824

The Notes on pages 31 to 57 form an integral part of the Financial Statements.

NATIONAL HOUSING TRUST STATEMENT OF CHANGES IN ACCUMULATED FUND YEAR ENDED MARCH 31, 2003

(Expressed in \$'000)

	Notes \$	Non- Refundable Employers' <u>Contributions</u> \$	Capital <u>Reserve</u> \$	Peril <u>Reserve</u> \$	Surplus on Income and Expenditure <u>Account</u> \$	<u>Total</u> \$
Balance at March 31, 2001		13,629,486	208,208	-	10,038,436	23,876,130
Net surplus for the year Contributions for the year Transfer to peril reserve	14	2,488,742 	- - -	- - 250,000	2,297,824 - (<u>250,000)</u>	2,297,824 2,488,742 -
Balance at March 31, 2002 Net surplus for the year Contributions for the year Transfer to peril reserve Utilised during the year	14 14	16,118,228 - 2,227,430 - -	208,208 - - - - -	250,000 - - 240,999 (10,999)	12,086,260 2,018,864 - (240,999) 	28,662,696 2,018,864 2,227,430
Balance at March 31, 2003		<u>18,345,658</u>	<u>208,208</u>	480,000	13,875,124	32,908,990

The Notes on pages 31 to 57 form an integral part of the Financial Statements.

NATIONAL HOUSING TRUST STATEMENT OF CASH FLOWS

YEAR ENDED MARCH 31, 2003 (Expressed in \$'000)

CASH FLOWS FROM OPERATING ACTIVITIES	<u>2003</u> \$	<u>2002</u> \$
Net surplus for the year Non-cash items included in net surplus Losses on projects Provision for bonus on employees' contribution Mortgage loss provision Depreciation Gain on sale of fixed assets Foreign exchange loss (net) Deferred income amortised Deferred expenditure amortised	2,018,864 283,042 837,994 128,393 54,515 (1,636) - (78,725) 81,896 3,324,343	2,297,824 93,759 400,535 150,055 59,216 (251) 290 (62,364) 71,431 3,010,495
Increase in operating assets Interest and other receivables Increase (decrease) in operating liabilities Accounts payable Bonus payable to employers Employer's contribution refunded Cash provided by operating activities	3,324,343 (36,065) 40,450 (44,499) (117,942) 3,166,287	3,010,493 (37,998) 117,847 3,585
CASH FLOWS FROM INVESTING ACTIVITIES Deferred expenditure Loans to beneficiaries less recoveries Acquisition of fixed assets Increase in investments (net) Deferred income (Increase) decrease in finance for house construction (net) Proceeds on sale of fixed assets	(31,597) (4,075,946) (305,586) (3,193,078) 307,734 (670,316) 10,852	(20,282) (5,341,597) (90,163) (1,523,340) 183,960 261,471 251
Cash used in investing activities	<u>(7,957,937)</u>	(6,529,700)

NATIONAL HOUSING TRUST STATEMENT OF CASH FLOWS YEAR ENDED MARCH 31, 2003

(Expressed in \$'000)

	<u>2003</u> \$	<u>2002</u> \$
CASH FLOWS FROM FINANCING ACTIVITIES	*	Ψ
Repayment of long-term loans (net) Contributions from employers Contributions from employees Refund of employee contributions	(7,985) 2,227,430 3,233,780 (520,742)	(15,291) 2,488,742 2,446,842 (446,083)
Cash provided by financing activities	4,932,483	4,474,210
INCREASE IN CASH BALANCES	140,833	1,038,439
OPENING CASH BALANCES	6,184,212	5,145,773
CLOSING CASH BALANCES	6,325,045	6,184,212
Represented by:		
Cash Short-term investments	111,716 <u>6,213,329</u>	62,523 <u>6,121,689</u>
	6,325,045	6,184,212

The Notes on pages 31 to 57 form an integral part of the Financial Statements.

1 **IDENTIFICATION**

The National Housing Trust was established in Jamaica as a body corporate under the National Housing Trust Act (the Act).

The functions of the Trust are:

- To add to and improve the country's existing supply of housing by -
 - (i) promoting housing projects to such extent as may from time to time be approved by the Minister responsible for the Trust.
 - (ii) making loans available to contributors to assist in the purchase, building, maintenance, repair or improvement of houses; and
 - (iii) encouraging and stimulating improved methods of production of houses.
- To enhance the usefulness of the funds of the Trust by promoting greater efficiency in the housing sector.

The Trust is exempt from income tax and property tax under Section 8 of the Act. (See Note 19).

These financial statements are expressed in Jamaican dollars.

2 **CONTRIBUTIONS AND BENEFITS**

- (a) The Act requires certain employed persons, their employers and self-employed persons to make contributions to the Trust.
- (b) The benefits (as defined in the Act) in relation to contributions made by employed and self-employed persons are:
 - (i) loans for housing acquisition or improvement;
 - (ii) cash grants including bonuses awarded in the eighth year after the first contribution year and annually thereafter for each successive year in which contributions were made;
 - (iii) cash grants in the event of death, invalidity and other circumstances prescribed.

NATIONAL HOUSING TRUST NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED MARCH 31, 2003

2 CONTRIBUTIONS AND BENEFITS (Cont'd)

(c) Each year's contributions made by employers in respect of the period from inception to July 31, 1979 are refundable in the form of cash grants twenty-five years after the end of the year in which they were made. During the year, on the decision of the Directors, a significant amount of those contributions along with bonus thereon net of any applicable penalties, was repaid. The remaining amounts will be repaid during 2003/2004. Contributions made by employers in respect of periods beginning on or after August 1, 1979 are not refundable and no bonuses are payable on such contributions. These non-refundable contributions have been credited to the accumulated fund.

3 SIGNIFICANT ACCOUNTING POLICIES

(a) Accounting convention, principles and standards

These financial statements have been prepared under the historical cost convention as modified by the revaluation of certain fixed assets. The accounting principles followed by the Trust are those generally accepted in Jamaica, and these financial statements comply in all material respects with the requirements of applicable statements of standard accounting practice issued by the Institute of Chartered Accountants of Jamaica.

(b) Use of estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reported period. Actual results could differ from those estimates.

(c) Investments

Quoted stocks and shares as well as life insurance policies, and Jamaica Unit Trust investments are stated at the lower of cost and market value. Provisions are made on a total portfoio basis if market value is less than cost. Other long-term investments are stated at cost.

NATIONAL HOUSING TRUST NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED MARCH 31, 2003

3 SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

(d) Deferred income

This comprises:

- (i) Service charge on loans to beneficiaries
- (ii) Gain on disposal of housing units.

A fee of 5% to cover processing and administrative expenses is added to the purchase price when granting new mortgages. The difference between the fee income and the related expenses is amortised over the average life of the mortgage.

Surpluses on disposal of all units in a housing project are amortised on a straight line basis over twenty-five years. Losses are charged against income in the year of occurrence.

- (e) Loans to beneficiaries
 - (i) These are stated at outstanding principal, except for graduated payment mortgage loans stated at outstanding principal, plus capitalised interest.
 - (ii) A provision is made for mortgage loan losses calculated on the basis of 3% of total loans to beneficiaries or the projected loss in the event of default, whichever is higher.
- (f) Deferred expenditure

Costs relating to the development of computer systems are amortised over a period of three years from the date each phase of the computer systems development is completed.

NATIONAL HOUSING TRUST NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED MARCH 31, 2003

3 SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

(g) Fixed assets and depreciation

Fixed assets are stated at cost, less subsequent accumulated depreciation, except for certain freehold land and buildings which are recorded at market value, less any subsequent accumulated depreciation in respect of buildings. The unrealized surplus arising from these revaluations are credited to capital reserve in the Accumulated Fund, except to the extent that it reverses a revaluation decrease for the same asset previously recognized as an expense, in which case the increase is credited to the income and expenditure account to the extent of the decrease previously charged. A decrease in carrying amount arising on the revaluation of fixed assets is charged as an expense to the extent that it exceeds the balance, if any, held in the capital reserve relating to a previous revaluation of that asset.

On the subsequent sale or retirement of a revalued property, the attributable revaluation surplus remaining in the capital reserve is transferred to the accumulated fund.

Depreciation is charged to write off the cost or revalued amounts on the straight line basis over the estimated lives of the assets. Annual depreciation rates are based on the following estimated useful lives:

Freehold buildings - 40 years
Partitions - 10 years
Furniture and fixtures - 8 years
Heavy equipment - 8 years
Motor vehicles - 4 years
Office equipment - 5 years
Computer equipment - 5 years

No depreciation is provided on freehold land.

The gain or loss arising on disposal or retirement of an asset is determined as the difference between the sales proceeds and the carrying amount of the asset and recognized in income.

YEAR ENDED MARCH 31, 2003

3 SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

(g) Fixed assets and depreciation (Cont'd)

Construction in progress is carried at cost. Cost includes professional fees incurred during construction. Depreciation on these assets commences when the assets are ready for their intended use.

(h) Contributions

Contributions are recorded on a cash basis as the Directors consider that this is the most practical method of dealing with such receipts. Accordingly, the Trust does not account for contributions which at year end (March 31) have not been collected from employers.

(i) Penalties

Section 37(4) of the Act directs the Trust to charge penalties at the rate of 20% per annum on contributions not paid over on the due dates. These penalties are recorded wholly on the basis of amounts collected. The penalty increases to 40% once the Trust obtains a judgement in respect of contributions not paid at the due date.

(j) Peril reserve

Transfers are made from the net surplus to the peril reserve up to the policy deductible limit to settle insurance claims by mortgage beneficiaries.

(k) Interest on loans to beneficiaries

Interest income is recorded on the accrual basis except where payment is outstanding 180 days and over, in which event interest is taken into account on the cash basis.

YEAR ENDED MARCH 31, 2003

3 SIGNIFICANT ACCOUNTING POLICIES (Cont'd)

(I) Foreign currencies

Transactions in foreign currencies have been converted to Jamaican dollars at the rates of exchange ruling at the dates of those transactions. Assets and liabilities denominated in foreign currencies are translated to Jamaican dollars at the exchange rates current at balance sheet date. All exchange gains and losses are credited to or charged against income of the year.

(m) Pension plan

The Trust operates a defined benefit plan which substantially covers all employees. Pension costs are recognised by current funding and accruals, and are determined on the basis of triennial actuarial valuations.

(n) Financial instruments

Financial instruments include contracts that give rise to both financial assets and financial liabilities. Financial assets include the Trust's assets except deferred expenses, fixed assets, land held for development, inventory of housing units, and prepayments.

Financial liabilities include the Trust's liabilities except accruals, provisions for unremitted employees' contributions, and deferred income.

The particular recognition methods adopted are disclosed in the respective accounting policies associated with each item.

The fair values of the financial instruments are discussed in Note 21.

YEAR ENDED MARCH 31, 2003

4 **INVESTMENTS**

(a)	Short-term investments	Nominal <u>Value</u> \$'000	<u>2003</u> \$'000	<u>2002</u> \$'000
month Deposit (2002: matu	y bills maturing within six ns of year end ts with interest at rates ranging from 9.9% - 35.8% 9.5% - 21%) per annum ring within seven months ar end	327,562	311,982	408,747
Or yea	en enu		<u>5,901,347</u>	5,712,942
			6,213,329	6,121,689
invest	t portion of long-term ments (Note 4(b)) erm loan (Note 4(c))		788,328	1,289,932
			<u>7,001,657</u>	<u>7,482,671</u>

Deposits include foreign currency deposits of US\$510,175 (2002 US\$202,149) at interest rates of 9.9% - 10.15% per annum (2002: 9.5% - 10%).

YEAR ENDED MARCH 31, 2003

4 INVESTMENTS (Cont'd)

Long-te	iiii ii wesii ilei iis		<u>2003</u> \$'000	2002 \$'000
(i)	Investments at cost Jamaica National Building Society variable rate deposit maturing in 2002	-	131,740	
	National Road Operating and Construction Com Infrastructure 4.5% (plus adjustment for inflation Convertible Jamaican Dollar denominated Bond Trust has the option to convert bonds to NROCO	991,300	666,667	
	Government of Jamaica 16.25% Debenture (2002: 16%-18%) maturing in 2002/2003		536,286	1,072,574
	Government of Jamaica 14.5% - 19.75% Debent (2002:16% - 18%) maturing in 2003/2004	ture	2,086,262	635,000
	Deposits maturing in 2003/2004 held at - Bank of Nova Scotia at an interest rate - First Caribbean International Trust and	Merchant	200,000	-
	Bank at an interest rate of 35.85% per	annum	<u>282,000</u>	
		Nominal value \$'000	<u>4,095,848</u>	<u>2,505,981</u>
	Local registered stock - at cost Variable 2002/2003 Variable 2003/2004 Variable 2004/2005 Variable 2005/2006 Variable 2006/2007 Variable 2008/2009	152,000 836,196 191,000 1,400,000 100,000 1,000,000	152,000 836,196 188,331 1,400,000 100,000 1,000,000	1,158,192 52,000 636,156 150,000 -
			<u>3,676,527</u>	<u>1,996,348</u>
	Carried forward		<u>7,772,375</u>	4,502,329

YEAR ENDED MARCH 31, 2003

(iii)

4 INVESTMENTS (Cont'd)

		` ,		
(b)	Long-t	term investments (Cont'd)	2003 \$'000	<u>2002</u> \$'000
		Brought forward	<u>7,772,375</u>	4,502,329
	(ii)	Investments at the lower of cost and market value		
		Life of Jamaica Limited - Universal Investment Policy Quoted shares Jamaica Unit Trust Fund - Units	31,170 372 <u>86,317</u> 117,859	31,170 372 <u>86,317</u> 117,859
		Provision for losses	(14,478) 103,381	(<u>8,560)</u>
Less current portion classified as short-term		7,875,756	4,611,628	
	inve	stments (Note 4(a))	<u>788,328</u>	<u>1,289,932</u>
			<u>7,087,428</u>	<u>3,321,696</u>
Marke		f investments stated at the of cost and market value on a portfolio basis (Note 3(c))		
	Quote Jamaio	ed investments, life policy, and ca Unit Trust Fund - Units	103,381	109,299

YEAR ENDED MARCH 31, 2003

4 INVESTMENTS (Cont'd)

(c) Short-term Loan

This represents a loan to New Era Homes 2000 Limited. Interest was at the rate of 12% and the loan was repaid during the year.

5 FINANCE FOR HOUSE CONSTRUCTION

(a)	Llauring projects	<u>2003</u> \$'000	<u>2002</u> \$'000
	Housing projects NHT financed (See Note below) NHT owned developments	277,350 <u>1,052,274</u>	402,420 258,538
		1,329,624	660,958
(b)	Land held for development	349,600	262,786
(c)	Houses completed but not allocated		
	Total value of units	892,099	<u>1,061,162</u>
		2,571,323	1,984,906
	Less: Provision for losses	632,562	450,284
		<u>1,938,761</u>	1,534,622

This represents the total amount of finance which is provided to public and private developers, inclusive of interest charged during the construction period at rates ranging from 8% to 12% per annum. (See Note 8.1c).

6 LOANS TO BENEFICIARIES

LOANS TO BENEFICIARIES		2003 \$1000	2002
(a)	Loans to beneficiaries selected by the Trust (Note 6(c), (d))	\$'000	\$'000
	Mortgage loans	30,197,638	27,241,622
	Loans for which mortgage processing is incomplete (Note 6(e))	1,520,496	1,394,947
	Loans through financial institutions (Note 6(f))	1,340,068	1,465,186
	Loans through joint venture programme (Note 6(g))	205,758	295,442
		33,263,960	30,397,197
(b)	Loans to beneficiaries selected by the following agencies approved by the Trust:		
	Jamaica Teachers' Association Housing Co-operative Limited (JTAHC): Special facility (Note 6(h)(i)) Other (Note 6(h)(ii))	283,810 82,637	283,810 93,353
	National Housing Development Corporation (NHDC) (Formerly Caribbean Housing Finance Corporation) Repayable in 25 years at 8% per annum (Note 6(h)(iii)) Repayable in 15 years at 8% per annum (Note 6(h)(iv)) Repayable over 10 years at 4% per annum (Note 6(h)(v)) Repayable in 10 years at 8% per annum (Note 6(h)(vi)) Repayable in 15 years at 11% per annum (Note 6(h)(vii))	759,238 1,057,593 139,804 798,863 87,300	772,227 909,940 150,110 - -
	University of the West Indies (Note 6(h)(viii)) Other institutions	584,800 <u>69,053</u>	384,731 <u>65,842</u>
		3,863,098	2,660,013
Less:	Total Mortgage loss provision (Notes 3(e)(ii), 6(i))	37,127,058 1,104,314 36,022,744	33,057,210 982,019 32,075,191

YEAR ENDED MARCH 31, 2003

6 LOANS TO BENEFICIARIES (Cont'd)

- (c) Effective April 1, 2002 the rate of interest payable by a beneficiary selected by the Trust on a loan varies from 2% to 9% (2002: 2% to 12% p.a.) depending on the income of the beneficiary. The loans together with interest thereon are repayable in monthly instalments over periods ranging up to a maximum of 30 years.
- (d) Mortgage loans of \$30,197,638,000 (2002: \$27,241,622,000) include loans totalling \$6,481,262,000 (2002: \$4,847,087,000) in certain schemes for which parent titles exist or have been surrendered to the Registrar of Titles in order for the splinter titles to be prepared. The Trust is taking steps to ensure that all splinter titles are received for such schemes.
- (e) The loans for which mortgage processing is incomplete relate to housing schemes developed by the public sector, for which land titles are not available. Titles are required for each lot of land in the schemes in order to register the names of the beneficiaries and the mortgages taken by the Trust.
- (f) Loans through financial institutions
 - These are mortgage credit certificates granted to beneficiaries who are in a position to obtain additional funds from financial institutions and other organisations. Under this programme the value of a mortgage credit certificate should not exceed the ceiling for the respective benefit type and the funds are advanced to the participating institutions for which the Trust is issued promissory notes, and in the case of building societies, share certificates.
- (g) Loans through Joint Venture programme
 - These are loans granted to beneficiaries who are employees and who are in a position to obtain additional funds from their employers to enable them to purchase housing units. Under this programme the Trust and the participating employer will provide financing on an equal basis equivalent to ninety percent (90%) of the sale price of the units with the employee paying a deposit of 10%.
- (h) Loans to beneficiaries selected by agencies approved by the Trust
 - (i) This represents advances plus interest under a special loan facility which was repayable by July 31, 1998. The interest rate applicable is the average yield of the six month Treasury bill issued immediately prior to the interest payment date. The loan is guaranteed by the Ministry of Finance and Planning which has undertaken to repay the full amount of the loan plus interest if the JTAHC is unable to do so.

YEAR ENDED MARCH 31, 2003

6 LOANS TO BENEFICIARIES (Cont'd)

- (h) Loans to beneficiaries selected by agencies approved by the Trust (Cont'd)
 - (i) (Cont'd)

The guarantee expired on July 31, 1998 but has been extended to July 31, 2003. The Trust is presently negotiating with the JTAHC and the Ministry for the transfer of certain registered mortgages to offset amounts due by JTAHC. No interest has been accrued since April 2000 pending finalization of these negotiations.

(ii) Other loans to Jamaica Teachers' Association Housing Co-operative Limited (JTAHC) in previous years were secured by the assignment to the Trust of mortgages in the name of JTAHC. The title deeds to the relevant properties have been deposited with the Trust. The loans are amortised over a period of 25 years with interest rates ranging from 3% to 18% per annum.

The JTAHC mortgage portfolio was transferred to the Trust in settlement of amounts owed by the JTAHC in respect of loans granted to the JTAHC under the Joint Venture and Combined Mortgage programmes. A formal agreement has been drafted for the signatures of the parties and will be executed when the Statement of Account in respect of the transfer has been finalized. The Trust is in the meanwhile registering its interest on the various titles.

Included in these accounts are the following balances with respect to these transactions:

	φ 000
Mortgage principal and advances Amounts due to JTAHC	366,447
(Classified under accounts payable)	68,247

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(iii) The principal loan is repayable in quarterly instalments over a 25 year period commencing January 1, 2001. Interest is chargeable at 8% p.a. and is payable in quarterly instalments from January 1, 1997. Security is to comprise the transfer of mortgages by NHDC to the Trust. (See Note 8.1(a)).

YEAR ENDED MARCH 31, 2003

6 LOANS TO BENEFICIARIES (Cont'd)

- (h) Loans to beneficiaries selected by agencies approved by the Trust (Cont'd)
 - (iv) The Trust entered into an agreement in 2001 to make the sum of \$1.1 billion available for the purpose of providing shelter solutions for beneficiaries under the NHDC Operation Pride portfolio. The loan is for a period of 15 years commencing November 2001, and is repayable, with interest, in installments of \$8,695,856 per month. Interest is charged at 8% per annum. The loan is secured by:
 - a guarantee of the Ministry of Finance & Planning in respect of \$250 million.
 - transfer of mortgages in respect of the Greater Portmore portfolio.
 - duplicate certificates of title in respect of the Greater Portmore portfolio which shall be retained by the Trust.
 - (v) An amount of \$180 million was advanced to NHDC in October 2001, for the purpose of providing shelter solutions for persons who fall within the social housing segment of the housing market and who reside in several depressed communities in Jamaica.

The principal loan is repayable over 10 years in 120 equal installments at an interest rate of 4% per annum.

This loan is secured by a guarantee from the Ministry of Finance and Planning which has undertaken to repay the full amount of principal plus interest if the NHDC is unable to do so.

(vi) The Trust entered into an agreement in 2002 to make the sum of \$800 million available for the purpose of providing shelter solutions for beneficiaries under the NHDC - Operation pride portfolio. The loan commenced September 2002 and the principal is repayable in 120 equal instalments commencing September 2003. The interest is repayable monthly in arrears on the first business day of each calendar month commencing October 1, 2002. Interest is charged at 8% per annum or such other rate as the Trust may from time to time notify the NHDC.

6 LOANS TO BENEFICIARIES (Cont'd)

- (h) Loans to beneficiaries selected by agencies approved by the Trust (Cont'd)
 - (vi) (Cont'd)

The loan is secured by:

- A guarantee by the Ministry of Finance and Planning, which has undertaken to repay the full amount of principal plus interest if the NHDC is unable to do so.
- Transfers of mortgages in respect of the Greater Portmore portfolio.
- Duplicate Certificates of titles in respect of the Greater Portmore portfolio which shall be retained by the Trust.
- (vii) The loan is for a sum of \$88,711,063 for the purpose of co-financing 279 mortgages in the Greater Portmore Project. The loan is for a period of 15 years and the principal is repayable in 180 equal instalments. Interest is repayable monthly in arrears on the first business day in each calendar month commencing August 2002. Interest is charged at 11% per annum or such other rate as the Trust may from time to time notify the NHDC. The loan agreement has not yet been finalized.

The loan is secured by:

- Assignment of loan repayments in respect of the Greater Portmore portfolio.
- Transfer to the Trust of mortgages held by NHDC/CHFC under the Greater Portmore portfolio.
- (viii) Advances to the University of the West Indies (UWI)

This represents advances for the construction of student housing. The loan is for a period of 25 years at an interest rate of 8% per annum. The security for the advance is:

- (i) A guarantee by the Ministry of Finance and Planning, which has undertaken to repay the full amount of principal plus interest if UWI is unable to do so.
- (ii) Assignment of fees paid for accommodation by the students in respect of the buildings constructed.

6 LOANS TO BENEFICIARIES (Cont'd)

(i) The movement in the mortgage loss provision is as follows:

	2003 \$'000	<u>2002</u> \$'000
Balance, April 1 Loans written off during the year Add: Provision for year	982,019 (6,098) <u>128,393</u>	840,854 (8,890) <u>150,055</u>
Balance, March 31	1,104,314	982,019

7 **DEFERRED EXPENDITURE**

This represents costs incurred in relation to software development and implementation of a new computerised system.

The movement during the year is as follows:

	<u>2003</u> \$'000	\$'000
Balance, April 1 Additions during the year Amortization	149,064 31,597 <u>(81,896</u>)	200,213 20,282 <u>(71,431</u>)
Balance, January 31	<u>98,765</u>	<u>149,064</u>

8 STATUS OF SECURITIES FOR FINANCE FOR HOUSE CONSTRUCTION AND LOANS TO BENEFICIARIES

- .1 The Trust does not hold title deeds as security in respect of the following investments:
 - (a) Loans to National Housing Development Corporation (NHDC) (Formerly Caribbean Housing Finance Corporation (CHFC)) (Note 8.2)

		<u>2003</u> \$'000	<u>2002</u> \$'000
	To finance mortgage loans to beneficiaries	<u>586,309</u>	772,227
(b)	Loans through joint venture and combined mortgage programmes (Note 8.3) - Joint venture - Combined mortgage	205,758 1,340,068	295,442 <u>1,465,186</u>
	Sub-total Sub-total	1,545,826	<u>1,760,628</u>
	Balance c/f	2,132,135	2,532,855

8 STATUS OF SECURITIES FOR FINANCE FOR HOUSE CONSTRUCTION AND LOANS TO BENEFICIARIES (Cont'd)

.1 (Cont'd)

		<u>2003</u> \$'000	2002 \$'000
	Balance b/f	<u>2,132,135</u>	<u>2,532,855</u>
(c)	Other loans (Note 8.4)		
	Mortgage loans to beneficiaries Finance for housing construction projects	4,173,409 	1,394,947
	Sub-total	<u>4,341,654</u>	<u>1,547,539</u>
	Total	<u>6,473,789</u>	4,080,394

- .2 In respect of the loans to beneficiaries stated in Note 8.1(a) above, the individual mortgages are registered in the name of CHFC. NHDC (formerly CHFC) and the Trust have concluded an agreement for Instruments of Transfer of Mortgage to be executed in favour of the Trust, and these have been used to lodge caveats against the relevant properties. This process was completed during the year.
- .3 The loans through financial institutions and joint venture programme are supported by promissory notes, and in the case of building societies, share certificates. It is the Trust's intention to record pari passu mortgages on the titles in the name of the Trust in respect of all future loans under this programme.
- It has been an established policy of the Trust to carry out housing projects on lands owned by the Government of Jamaica or its approved agencies without first registering mortgages on the land on which the houses are constructed. This has been done to minimise delays and to keep the cost of a housing unit to a minimum. In this respect obtaining land titles, sub-division plans and splinter titles takes place during construction and after the housing projects are completed and houses handed over to beneficiaries. While this results in certain construction finance and mortgage loans not being secured in the interim, the directors do not consider the lack of security for finances provided under programmes described in Note 8.1(c) will have a material impact on these financial statements.
- A provision for mortgage losses of \$1,104,314,000 (2002 \$982,019,000) as reflected in Note 6 has been made to cover any losses that may arise from the investments referred to in Note 8.1 above and other mortgage loans.

YEAR ENDED MARCH 31, 2003

9 **FIXED ASSETS**

9 FIXED ASSETS	Freehold <u>Land</u> \$'000	Freehold <u>Buildings</u> \$'000	Partitions \$'000	Furniture, Fixtures and Office <u>Equipment</u> \$'000	Computer Equipment \$'000	Heavy <u>Equipment</u> \$'000	Motor <u>Vehicles</u> \$'000	Construction in progress \$'000	<u>Total</u> \$'000
At cost or valuation April 1 Additions Transfer Disposals	71,766 4,050 - -	264,492 - 185,700 (<u>7,214)</u>	7,105 466 - -	147,881 29,214 - (<u>379)</u>	242,312 45,946 - -	39,901 - - - -	25,947 14,219 - (9,425)	5,141 211,691 (185,700) 	804,545 305,586 - (<u>17,018</u>)
March 31	<u>75,816</u>	442,978	<u>7,571</u>	<u> 176,716</u>	<u>288,258</u>	<u>39,901</u>	30,741	31,132	<u>1,093,113</u>
Classified as follows: At cost At valuation	16,516 59,300 75,816	262,670 180,308 442,978	7,571 <u>7,571</u>	176,716 176,716	288,258 — - 288,258	39,901 39,901	30,741 30,741	31,132 31,132	853,505 _239,608
Depreciation April 1 Charge for year On disposals	- - -	57,417 6,589 (<u>451)</u>	3,768 560 	85,188 19,736 (<u>98)</u>	153,040 31,478 	1,330 7,860 	17,077 5,157 (7,253)		317,820 71,380 (7,802)
March 31		63,555	4,328	<u>104,826</u>	<u>184,518</u>	9,190	14,981		381,398
Net book value March 31, 2003	<u>75,816</u>	<u>379,423</u>	3,243	<u>71,890</u>	<u>103,740</u>	<u>30,711</u>	<u> 15,760</u>	<u>31,132</u>	711,715
March 31, 2002	<u>71,766</u>	<u>207,075</u>	3,337	62,693	89,272	<u>38,571</u>	8,870	<u>5,141</u>	486,725

YEAR ENDED MARCH 31, 2003

9 FIXED ASSETS (Cont'd)

Land and buildings included at valuations are based on fair market values expressed by independent professional valuators, D. C. Tavares and Finson, Chartered Quantity Surveyors, on December 7, 1993, and Easton Douglas & Company, Chartered Surveyors, on November 10, 1994.

The unrealised surplus on valuation was credited to capital reserve. Subsequent additions are stated at cost.

Included in the cost of fixed assets are the following in respect of Emancipation Park:

	\$'000
Land Buildings Furniture, fixtures and office equipment	4,050 185,700 <u>6,345</u>
	<u> 196,095</u>

The Emancipation Park is a public park managed and maintained by the Trust. The Trust intends to transfer the maintenance and management of the park to the Emancipation Park Trust.

Depreciation amounting to \$16.865 million was charged to various projects included under Finance for Housing Construction.

YEAR ENDED MARCH 31, 2003

10 EMPLOYEE CONTRIBUTIONS REFUNDABLE

(a)		2003		2002
	Currently Due \$'000	Not Yet Due \$'000	<u>Total</u> \$'000	\$'000
Contributions refundable Bonus accrued (Note 10(b))	2,824,234 1,408,447	14,011,227 960,331	16,835,461 	14,083,848 <u>1,569,359</u>
	<u>4,232,681</u>	<u>14,971,558</u>	19,204,239	15,653,207
Represented by: 8% Savings Accounts Principal Interest	275,416 28,392		275,416 28,392	395,378 24,038
3% Time Accounts	303,808	<u> </u>	303,808	419,416
Principal Interest	- 	881,800 139,671 1,021,471	881,800 139,671 1,021,471	1,188,023 <u>166,677</u> 1,354,700
Total for which personal accounts are established	303,808	1,021,471	1,325,279	1,774,116
Balances for which no personal accounts established	<u>3,928,873</u>	13,950,087	<u>17,878,960</u>	13,879,091
Total refundable employee contribution	4,232,681	<u>14,971,558</u>	<u>19,204,239</u>	<u>15,653,207</u>

EMPLOYEE CONTRIBUTIONS REFUNDABLE (Cont'd) 10

(a)		2003		2002
	<u>Currently Due</u> \$'000	Not Yet Due \$'000	<u>Total</u> \$'000	\$'000
Reflected in the Financial Statements:				
Cash grants due to employees	<u>4,232,681</u>	<u> </u>	4,232,681	2,710,646
Bonus to employees not yet due Employees' contributions not yet due	<u>.</u>	960,331 <u>14,011,227</u>	960,331 <u>14,011,227</u>	993,330 <u>11,949,231</u>
Employees' contributions and bonus thereon		14,971,558	<u>14,971,558</u>	12,942,561
	4,232,681	14,971,558	19,204,239	<u>15,653,207</u>

- (b) Bonuses are payable to contributors at the rate specified by the Minister of Government responsible for the Trust. The amount payable to employers (Note 2(c)) is payable on a current basis whereas that payable to employees for each year will be paid together with the cash grant benefits awarded as described in Note 2(b) (ii). Bonuses have been calculated at 3% per annum for the first seven years and 8% per annum thereafter.
- (c) The primary reasons for the backlog in establishing personal accounts are:
 - the non-submission of annual returns by employers.
 - i) ii) where annual returns have been submitted, in many instances these returns are incomplete, with a resultant difficulty in reconciling these returns and creating the appropriate personal accounts by interface with the computerized contributions system.

The Trust is considering a number of strategies to address this problem, which, when implemented, will result in the reduction of the backlog in establishing personal accounts.

PROVISION FOR UNREMITTED EMPLOYEES' CONTRIBUTIONS 11

This represents a provision made in previous years to cover any liabilities which may arise from any unremitted employees' contributions together with any bonuses which may be payable thereon.

YEAR ENDED MARCH 31, 2003

12 **LONG-TERM LIABILITIES**

(a)	Caribbean Development Bank Loan repayable 1987 - 2003	<u>2003</u> \$'000	<u>2002</u> \$'000
	(2002: US\$168,349) guaranteed by the Government of Jamaica (Note 12 (c))	-	7,985
(b)	Government of Jamaica - Puerto Rican Housing Scheme (Note 12(d))	<u>55,017</u>	<u>55,017</u>
		55,017	63,002
	Less: Current portion	<u>-</u> <u>55,017</u>	<u>7,195</u> 55,807

(c) Caribbean Development Bank Loan

The loan was fully repaid during the year.

(d) Government of Jamaica (Puerto Rican Housing Scheme)

The amount of \$55 million (2002 - \$55 million) is payable to the Government of Jamaica on account of its contribution in financing the Puerto Rican Housing Scheme. Payments will be on the basis of collections received from the beneficiaries of the scheme. Interest is charged at 8% per annum.

No repayments have been made to date and no interest was booked during the year.

13 **DEFERRED INCOME**

This comprises:

	Gain on disposal of housing units (Note 3(d)) \$'000	Service charge on loans to Beneficiaries (Note 3(d)) \$'000	<u>2003</u> \$'000	2002 \$'000
Balance, April 1 Additions during the year Amortisation	153,896 178,119 <u>(_20,289)</u>	918,937 129,615 (<u>58,436)</u>	1,072,833 307,734 (78,725)	951,237 183,960 (<u>62,364)</u>
Balance, March 31	<u>311,726</u>	990,116	<u>1,301,842</u>	1,072,833

YEAR ENDED MARCH 31, 2003

14 **PERIL RESERVE**

16

In respect of the 2002 - 2003 policy year, the Trust increased its policy deductible to US\$10 million, i.e., peril insurance claims up to this amount will be for the account of the Trust (claims over this amount will be for the account of the insurer). As a consequence, a reserve of \$480 million has been established.

26,675

83,804

15 **MISCELLANEOUS INCOME**

This comprises:	2003 \$'000	2002 \$'000
Penalty income Other	185,271 <u>88,634</u>	120,360 _65,334
	<u>273,905</u>	<u>185,694</u>
EXCEPTIONAL ITEMS		
The balance comprises:	<u>2003</u> \$'000	2002 \$'000
Gain on foreign exchange Restructuring expenses (Note 16(a)) 25th Anniversary celebrations expenses	(7,986) 3,707 <u>30,954</u>	(4,304) 42,670 <u>45,438</u>

(a) The amount represents redundancy costs resulting from the restructuring of the organisation.

YEAR ENDED MARCH 31, 2003

17 **NET SURPLUS**

18

The net surplus is stated after taking account of the following items:

Directoral ampluments.	<u>2003</u> \$'000	<u>2002</u> \$'000
Directors' emoluments: Non Executive Directors - fees and expenses Management Audit fees Interest on fixed loans Depreciation	842 7,569 7,350 123 54,515	950 7,850 6,900 1,524 59,216
COMMITMENTS	<u>2003</u> \$'000	<u>2002</u> \$'000
Commitments contracted for - Financing house construction and acquisition of houses for allocation to beneficiaries Purchase of land Purchase of NROCC Infrastructure Bonds National Housing Development Corporation	7,549,913 23,018 - - <u>7,572,931</u>	5,928,831 27,000 333,333 190,000 6,479,164
Authorised and approved but not contracted for: Purchase of land Loans Inner City Renewal project	218,800 1,025,000 <u>5,000,000</u>	- - -
	6.243.800	-

19 **INCOME TAX**

The National Housing Trust Act exempts the Trust from income tax on its surplus on operations.

20 **PENSION PLAN**

The Trust participates in a pension scheme which is administered by Trustees and managed by Life of Jamaica Limited. The scheme is funded by employee contributions of 5% and employer contributions as recommended by independent actuaries. The scheme provides for retirement and death benefits which are based on final five year average earnings. The plan is valued every three years by independent actuaries. At the date of the last actuarial valuation, which was at December 31, 2000, there was a past service surplus.

YEAR ENDED MARCH 31, 2003

21 FINANCIAL INSTRUMENTS

(a) Fair value

The National Housing Trust was established under legislation which was designed, inter alia, to expand the pool of low cost housing by providing loans at interest rates lower than market. These housing projects and/or mortgages would be funded by contributions from employees, at interest rates below market rates, and from contributions by employers which are non-refundable and non-interest bearing.

These conditions will not exist in a normal commercial environment. Consequently, the carrying values of certain of the Trust's financial instruments are not comparable with other commercial financial mortgage institutions and any such comparison would in fact be misleading. In these circumstances, the Trust views carrying values of financial instruments as follows:

- i) the carrying amounts of cash, short-term investments, receivables, accounts payable and other assets and liabilities maturing within twelve months are assumed to approximate their fair values because of the short-term maturities of these instruments.
- the carrying values of long-term investments, finance for house construction, loans to beneficiaries, (after deductions for the provision for credit losses), long-term liabilities, bonus to employees not yet due and refundable contributions not yet due are assumed to approximate their fair values.

(b) Interest rate risk

The Trust is not exposed to significant interest rate risks for the reasons that the primary funding of the Trust are contributions which are either non-refundable or refundable at nominal rates of interest. These funds together with surpluses on operations are the main source of short and long-term investments, loans to beneficiaries and finance for house construction. Such investments are at significantly higher rates of return. There is a minor risk that loans to certain institutions may pose some risks but are not in the aggregate material enough to affect the Trust.

(c) Credit risk

Financial instruments by their nature contain an inherent risk that counter parties might default on the terms of agreement. The Trust seeks to minimise its risk in the following ways:

- Short-term investments are placed with reputable financial institutions and management limits the amount of investment with any one institution.
- Long-term investments to specific financial and other institutions are usually collaterised.
- Monitoring the terms of investments and ensuring that the terms of agreement are complied with.

21 FINANCIAL INSTRUMENTS (Cont'd)

(c) Credit risk (Cont'd)

The Trust has a significant credit risk exposure in respect of loans to beneficiaries and finance for house construction including those to other financial institutions. This risk, however, is mitigated as the maximum loan to a single mortgagor is restricted and a significant number of mortgagors must default before there is a significant impact on the Trust's operations. Additionally, a significant portion of these loans is secured on houses, and the Trust makes general provisions to safe guard itself against credit losses and the Trust's experience of credit loss has been low.

(d) Foreign currency risk

The Trust incurs foreign currency risks on transactions that are denominated in currencies other than the Jamaican dollar. The Trust's net foreign currency assets at end of the year was as follows:

		<u>2003</u> US\$'000	<u>2002</u> US\$'000
		<u>771</u>	<u>153</u>
OTHER (a)		<u>2003</u>	2002
	by the Trust as at year end: Permanent staff Temporary staff	519 <u>212</u>	482 <u>190</u>
		<u>731</u>	<u>672</u>
(b)	Staff costs incurred during the year in respect of these employees were:	\$'000	\$'000
	Salaries and wages including statutory contributions Pension costs Other staff costs	800,466 62,201 93,072	672,729 28,265 <u>92,310</u>
		955,739	<u>793,304</u>

YEAR ENDED MARCH 31, 2003

23 **RECLASSIFICATION**

In order to conform with the March 31, 2003 presentation, certain items in the prior year financial statements have been reclassified.

24 INTERNATIONAL ACCOUNTING STANDARDS

The Institute of Chartered Accountants of Jamaica has adopted International Accounting Standards (IAS) as Jamaica's National Accounting Standards. These standards are applicable to financial statements for accounting periods, beginning on or after July 1, 2002. The Trust's financial statements for year ending March 31, 2004, will be prepared under the provisions of IAS. The financial positions and results of the operations of the Trust determined under the provisions of accounting standards used in the preparation of these financial statements (see Note 3(a)). The directors and management are currently undertaking an analysis to determine the likely impact, if any, of IAS on the Trust's financial position and results of operations.

Executive Compensation

The compensation package for thirty-one executives for the 12 months ending 31 March is as follows:

		<u>2003</u> \$'000	<u>2002</u> \$000
Managing Director (1)		5,380	4,479
Senior Directors (4)	From	2,893	2,700
	To	3,429	2,727
Directors/Senior Managers (26)	From	2,344	2,196
	To	3,059	2,855

Notes

The compensation packages for the Managing Director and Senior Directors exclude the provision of a fully maintained car. In addition, the Managing Director, being the only contract officer whose position does not fall under the organization's pension scheme, receives a gratuity of 25%, on his compensation package.



BRANCH NETWORK

REGIONAL MANAGERS

Sharon Bucknor Lynch Kingston and St. Andrew 4 Park Boulevard

Kingston 5

Novelette Forbes

St. James 1King Street Montego Bay

Gladstone Johnson

St. Ann 12 Bravo Street St. Ann's Bay

Joyce Simms Wilson

Manchester Lot 22 Caledonia Mall 3 ½ Caledonia RD. Mandeville

BRANCH MANAGERS

Lorna Bernard

Westmoreland 123 Great George Street Savanna-la-mar

Janet Hartley

St. Catherine 16 Martin Street Spanish Town

Judith Thompson

Clarendon 47 Manchester Avenue May Pen

SENIOR CLIENT SERVICES REPRESENTATIVES

Venel Gordon (Acting)

St. Elizabeth 109 Main Street Santa Cruz

Alwyn Hayes

Hanover
Uptown Shopping Centre
Moseley Drive
Lucea

Iona Salmon

Trelawny
72 Duke Street
Falmouth

Davia Mangaroo

Portland 31 West Street Port Antonio

Violet Salabie

St. Thomas 2 Georges Street Morant Bay

Janice Speid

St. Mary 64 Stennett Street Port Maria

SENIOR MANAGERS cont'd. **DIRECTORS** SENIOR MANAGERS Sharon Bucknor Lynch Erica Burrell **Harold Minott** Kingston and St. Andrew Regional Office Personnel Services, HRD Internal Management Consultant **Andrea Francis** Leighton Palmer Keith Clarke Corporate Planning Technical Support - IS Interim Financed Projects Judith Larmond Henry Joyce Simms Wilson Manchester Regional Office **Deloris Facey Johnson** Company Secretary/Legal Counsel User Support & Application Development - IS Quinton Masters Philbert Solomon **Novelette Forbes** Project Appraisal and Management St. James Regional Office Investment Martin Miller Ransford Hamilton **Audley Stewart** Loan Administration Treasury Management **Property Management Donald Moore Cheryl Harris Walder Errol Thompson General Accounts** Project Management **Business Analysis Unit** Ray Nixon Janet Hartley Elton Vassell Financial Controls St. Catherine Branch Office Contributor Accounts **Benedict Ranger** Chief Information Officer Kalean Mills Legal Conveyancing

Hortense Rose
Public Education

Lorna Walker Chief Internal Auditor

Jeneita Townsend

Human Resources Development

